

## UC and CSU Places to go for getting help with Technical Questions

The UC application's Nov. 30 deadline is fast approaching, especially since it falls on Thanksgiving weekend this year. We know this can be a highly stressful time for your students and wanted to provide a few last-minute reminders:

- Students have until **11:59 p.m. PST** on Nov. 30 to submit their applications. We encourage you to remind students to be thorough and careful before submitting their application. After the application is submitted, an applicant can **ONLY** make changes to contact information, update self-reported test scores and complete application fee payments.
- The UC Application Center should be the go-to resource for students with any application questions this week and next.
  - Hours:  
Nov. 1-24, Monday–Friday: 8 a.m.–10 p.m. PST; closed Saturday and Sunday  
Nov. 25–27: 8 a.m.–11 p.m.  
**Thanksgiving Day: closed**  
**Extended hours, Nov. 29-30:** 8 a.m.–midnight PST
  - Email: [ucinfo@applyUCsupport.net](mailto:ucinfo@applyUCsupport.net)
  - Phone: (800) 207-1710, toll free in the U.S.; (661) 336-5723 outside the U.S.
  - Address: UC Application Center, P.O. Box 1432, Bakersfield, CA 93302

---

### CSU Undergraduate Online Application

If you have technical problems, please call (800) 468-6927  
or e-mail us at [support@CSUMentor.edu](mailto:support@CSUMentor.edu).

There is a technical support webpage that might answer questions at:  
[https://secure.csumentor.edu/Support/tech\\_support.asp](https://secure.csumentor.edu/Support/tech_support.asp)

### Extended Student Support Hours

October 1 — 31	<b>Monday — Friday</b> 5:00 am — 6:30 pm <b>Saturday and Sunday</b> 11:00 am — 6:00 pm
November 1 — 22	<b>Monday — Friday</b> 5:00 am — 6:30 pm <b>Saturday and Sunday</b> 11:00 am — 6:00 pm
November 23 (Saturday)	8:00 am — 11:00 pm
November 24 (Sunday)	8:00 am — 11:00 pm
November 25 - 27 (Monday to Wednesday)	5:00 am — 11:00 pm
November 28 (Thanksgiving)	8:00 am — 7:00 pm
November 29 (Friday)	5:00 am — 11:00 pm
November 30 (Saturday - <b>Deadline is midnight!</b> )	5:00 am — 2:00 am (Dec. 1)